

**November 25, 2020**

## Advisory Bulletin AB-2020-10

### ARCA Warranty Bylaw Compliance

With the wide variety of contract clauses, various manufacturer warranty requirements and general contractor bid requirements ARCA Warranty Ltd. would like to remind all industry partners that all ARCA Contractor members are bound by the ARCA Policy and Procedure Manual which clearly states that individual roofing contractor (letterhead) warranties are not permitted to be issued.

#### 6.25 Letterhead Warranties

ARCA contractors shall not issue any form of written warranty on their company letterhead for roofing, however, may issue a two (2) year maintenance bond provided quality assurance inspection is a per ARCA inspection policy.

Assurance to building owners, in the form of a letter, can be given on roofing repairs completed by an ARCA member.

Manufacturer's warranties are not considered issued by the ARCA contractor member.

Signing a contract that names the ARCA Contractor with unlimited coverage for both direct and indirect effects outside of the ARCA Warranty Certificate for an undefined period of time would be in violation of this policy.

This strategic policy reinforces one of the key advantages of an ARCA Warranty Certificate, that building owners are protected with the knowledge that if they experience a leak in their roofing membrane due to the workmanship of any ARCA Roofing Contractor they have the full support and financial strength of the ARCA and membership when necessary.